



## Orange County Community Action Low-Income Home Energy Assistance Program (LIHEAP)



LIHEAP is a federally-funded program, providing financial assistance to low-income households in meeting the costs of home heating and cooling for Orange County residents.

To be eligible for LIHEAP, a household size 1-8 cannot exceed 60% of the State Median Income. This represents a gross income of \$50,071 per year for a household of four. A household size 9-20 may not exceed 150% of the Federal Poverty Guidelines. This represents a gross income of \$77,025 for a household of nine.

**Clients can submit online applications Monday through Wednesday from 8:00 a.m. to 12:00 p.m. at [www.ocfl.net](http://www.ocfl.net). Clients may request a written application mailed out to them if needed. They can request it by calling LIHEAP at (407) 836-7429. Phone lines are open from 8:30 a.m. until 12:00 p.m. Monday to Friday.**  
*Note - currently there are no face to face interviews due to COVID-19*

This Low-Income Home Energy Assistance Program is supported by the Florida Department of Economic Opportunity of the U. S. Department of Health and Human Services as a part of an award totaling \$5,182,486 with an additional 11% financed from Orange County Government.

### **Required Documents to apply for assistance:**

- Current photo identification of applicant
- Proof of Social Security Numbers for all household members (preferred Social Security Cards)
- Proof of income for all household members
- Current utility bill
- Current Utility Reimbursement information for Section 8 and/or Public Housing

### **LIHEAP Home Energy Credit**

**One benefit per calendar year:**



This assistance helps eligible households in meeting the costs of home energy.

Benefits range from \$400 to \$1,350

*Note - An emergency or crisis is not an eligibility requirement for this type of assistance.*

### **LIHEAP Crisis Assistance**

This benefit can be used to pay past due electric and gas bills, deposits, and reconnections.

***Gas bills can be paid in the Heating Season only if the gas is used to heat the home.***



Heating Season - October 1 - March 31

Eligible clients can receive multiple benefits up to \$5,000 (subjected to availability of funds).

*Note - Seniors 60 years or older can apply for LIHEAP and/or the Elderly Home Assistance Program (EHEAP). Please contact the Osceola Council on Aging @ (407) 846-8532.*

### **Weather-Related Conditions Assistance**



This is used upon declaration or order by the Florida Department of Economic Opportunity, Governor or President, that a crisis or emergency exists due to weather – related conditions.